



## QUALITY POLICY

Sebden Steel Service Centres is the largest privately owned, mill-independent steel processor and stockholder of strip mill and reversing mill plate products in the UK & Ireland.

Our aims are to:

- Be the best in our class.
- Meet and exceed our Customers' service expectations in both quality and delivery.
- Develop an effective and efficient supply chain in partnership with our Suppliers .

In order to achieve our aims, the Company Management will:

- Promote continual improvement throughout the Company.
- Engage with our Customers to ensure their expectations are fulfilled.
- Work with our Suppliers to ensure the timely delivery of quality products.
- Ensure that all regulatory and legal requirements are understood and adhered to.
- Effectively communicate our Quality Management System to all personnel.

Our Quality Policy will be regularly reviewed to ensure its ongoing suitability to meet the requirements of our Customers, its appropriateness to the purpose and context of our organisation, including supporting our strategic direction, and the requirements of ISO 9001:2015.

Signed:

A handwritten signature in black ink, appearing to read "Mark McCausland", written over a light blue grid background.

Dated: 3/1/2020

**Mark McCausland**

**Managing Director**

**SEBDEN STEEL SERVICE CENTRES LIMITED**