



QUALITY POLICY

Sebden Steel Northern is part of Sebden Steel Service Centres - the largest privately owned mill-independent steel processors and stockholder and supplier of strip mill and reversing mill plate products in the UK & Ireland.

Our aims are to:

- Be the best in our class
- Meet and exceed our Customers' service expectations in both quality and delivery
- Develop an effective and efficient supply chain in partnership with our Suppliers

To demonstrate

In order to achieve our aims, the Company Management will:

- Promote continual improvement throughout the Company
- Engage with our Customers to ensure their expectations are fulfilled
- Work with our Suppliers to ensure the timely delivery of quality products
- Ensure that all regulatory and legal requirements are understood and adhered to, including the requirements of National Highway Sector Scheme (NHSS) Scheme 3B
- Give Management support to the NHSS scheme 3B
- Effectively communicate our Quality Management System to all personnel

Our Quality Policy will be regularly reviewed to ensure its ongoing suitability to meet the requirements of our Customers, its appropriateness to the purpose and context of our organisation, including supporting our strategic direction, and the requirements of ISO 9001:2015 and NHSS 3B.

Signed:

A handwritten signature in blue ink, appearing to read "Mark McCausland", is written over a faint, larger version of the same signature.

Dated: 28/2/2024

Mark McCausland

Managing Director

Sebden Steel Service Centres Limited